



Level 2 Award for Door Supervisors Top Up



Course Aim

This top-up course is intended to refresh and update delegates' knowledge and practical skills as door supervisors in the private security industry. It aims to help delegates maintain an up-to-date understanding of:

- Legal and licensing requirements for licensed premises
- Conflict management and de-escalation techniques
- Safe physical intervention and emergency procedures
- Communication skills



Who Should Attend?

This course is intended for anyone renewing their Level 2 Door Supervisor licence for work in licensed premises. Delegates should have completed their level 2 Door Supervisor course within the last 3 years and hold a current valid SIA licence.

Pre-course Requirements

- A Level 3 Emergency First Aid at Work certificate
- ACT Awareness certificate
- ACT Security certificate



Course Duration

This is a 2 day course



Agenda

This 2-day top up course revisits key units and practical skills with the aim to help delegates stay up to date with current standards. Topics include physical intervention, equipment use, and awareness of security and terror threats relevant to licensed premises.

Delegates will revisit key areas, including:

- Principles of Terror Threat Awareness - staying up to date with current guidance for frontline security roles
- Principles of Using Equipment as a Door Supervisor - reviewing safe use of tools and equipment commonly used in security operations
- Application of Physical Intervention Skills - refreshing practical skills for handling physical situations safely



Certification

Delegates receive a Highfield-accredited certificate on successful completion of the top-up course.

To continue working as a licensed door supervisor, delegates must apply for the SIA licence separately. The fee is not included in the course - applications are made through the SIA website.